



News from Franklin County Public Health

FOR IMMEDIATE RELEASE

Contact: Sarah Granquist

Phone: (518) 891-4471

Email: sgranqui@franklincony.org

Notice to Public

November 19th, 2020

Please note changed times to Franklin County's COVID Hotline: 8am to 7pm Monday through Friday, Saturday 9am to 3pm, and closed Sundays and holidays. The COVID Hotline can be reached at (518) 481-1111.

If you think you were exposed to a COVID-19 positive person, please self-quarantine and wait for a call from a contact tracer. If you have not received a call from a contact tracer within 72 hours, you may call the COVID Hotline to self-report.

Note: not all exposures meet criteria for mandatory quarantine. It must be considered a close contact during the "infectious period" of the person who tested positive. The person who tested positive will be interviewed and a contact tracer will reach out to all contacts who meet the criteria for mandatory quarantine. Our contact tracers are working diligently to call all positives and their contacts as soon as possible.